

Ethan Hazan

hazanethan127@gmail.com | (702)742-5251 | www.linkedin.com/in/Ethan-Hazan

Education

Bachelor of Science in Business Administration Expected Grad. May 2029 University of Nevada, Reno

General Education Degree Palo Verde High School, May 2025

Experience

Galaxy Theaters - Las Vegas/Reno, Nevada

June 2025 - Present

Guest Services Associate

- Deliver exceptional customer service in a fast-paced entertainment environment, assisting up to 100 guests per shift with ticketing, seating, and inquiries.
- Operate point-of-sale systems efficiently to process ticket and concession sales, handling cash and credit transactions with accuracy.
- Enforce theater policies and procedures, including crowd control, age restrictions, and safety protocols.
- Trained new hires on operational procedures and customer service expectations, contributing to improved efficiency.
- Supported special events, private screenings, and high-traffic movie releases, adapting to dynamic scheduling and responsibilities.

Path to Furever Home - Las Vegas, Nevada

February 2024 - August 2025

Volunteer Event Coordinator & Transport Assistant

- Coordinated logistics for community adoption events, including venue setup, vendor communication, and volunteer scheduling, resulting in increased attendance and successful pet placements.
- Safely transported 1-5 animals between foster homes, veterinary appointments, and adoption events, ensuring wellbeing throughout transit each time.
- Assisted with animal care, including feeding, grooming, and socialization, contributing to improved health and adoptability of rescued pets.
- Collaborated with team members and external partners to promote rescue initiatives through social media, flyers, and outreach events.
- Trained new volunteers on event setup protocols and animal handling best practices, enhancing team readiness and safety.

Skills

- **Food Handler's Permit** — Certified in safe food handling practices, including sanitation, storage, and preparation.
- **Customer Service Training** — Completed formal training in effective communication, conflict resolution, and client satisfaction techniques.